

Business Analyst

Based Battersea, London with flexible working when required

£25-30k + bonus dependent on experience

Liv-ex is the global marketplace for the wine trade, with over 500 members worldwide. We offer B2B services that span trading, data, logistics and technology to a diverse group of wine businesses – from ambitious start-ups to established merchants.

Our goal is to make fine wine trading more transparent, efficient and safe for the benefit of our members and the market as a whole. We are hard-working, committed yet informal, energetic and action oriented.

Founded in 2000, Liv-ex has grown to serve a growing number of merchant members with a broadening range of services. We help clients and other stakeholders to better understand the fine wine market and identify opportunities to profit.

Summary Purpose

We are looking for a smart, enthusiastic recent graduate to join our award-winning Digital Product team as a Business Analyst. You will be working to conceptualise, create and improve features across Liv-ex systems to better serve the global fine wine market. You will report to one of our Product Managers and through collaboration with stakeholders, customers and our software engineering team help take ideas from concept through to delivery. If you are eager to learn, don't have an ego and would relish the opportunity a growing business can offer in relation to responsibility and development, plus you want to be a part of an open and team focused culture, then this opportunity could suit you down to the ground.

Responsibilities:

- You will work to deliver business requirements across entire product lifecycles, from initial discovery through to launch and benefit realisation
- Understand, document, and prioritise high level business requirements, turning them into detailed user stories that the engineering team you work with can estimate and deliver
- Lead story grooming to polish requirements and determine engineering estimations
- Develop, prioritise, and maintain the backlog of user stories for future implementation
- Work with our UI/UX designer to build intuitive interfaces
- Define NFRs and their importance in truly delivering business value
- Review and provide feedback on completed projects, demonstrating product deliverables, and sharing your team's success stories with the rest of the business
- Manage stakeholder relationships and needs at various levels throughout the business
- Troubleshooting and support for customers and production systems when required
- Work closely with the Product, Infrastructure, Data and engineering teams to create a friendly and collaborative working environment

Requirements:

Essential:

- Business/data/technology graduate or equivalent with preferably 12 months of relevant work experience gained during a placement or after graduation
- A comprehensive understanding of the full project lifecycle (from initiation through to benefits realisation)
- A good commercial mind and able to use own initiative

- A team player, with an approachable and inquisitive attitude
- Logical and efficient, with excellent attention to detail
- Strong communication skills, with the ability to listen
- A passion for overcoming complex challenges with simple solutions
- A desire to deliver great products that have the needs of the customer at their heart
- An appetite for overcoming complex challenges and coming up with solutions
- Comfortable pushing back and challenging the status quo
- Tenacious and resilient to see ideas through to fruition
- Able to articulate technical pieces of work to illustrate their business value to various stakeholders
- Ability to translate complex ideas into easily digestible chunks for non-tech
- Quantitative skills to support our drive to data-driven decision making.
- Ability to handle multiple competing priorities
- Ability to work in a constantly evolving environment
- Be driven and hard-working with an informal work manner
- High proficiency with Office 365 suite and database management

Desirable:

- Previous experience working in an agile environment
- Experience with Jira and SQL skills
- Knowledge of the wine industry & a passion for wine